

# Terms of Service

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## 1. Introduction

### 1.1. Agreement

By using our services, you agree that you are entering into a legally binding contract with Luxeo (even if you are using our Services on behalf of a company). If you do not agree to the terms of this agreement (hereinafter referred to as the "Agreement" or "User Agreement"), do not click "Join" or similar buttons, do not access any of our Services, and do not use them in any other way. If you wish to terminate this agreement, you may do so at any time by writing to us and refraining from accessing the Services and using them thereafter.

You enter into this Agreement with Luxeo (hereinafter also referred to as "we", "us", "our", and "ours").

You enter into this Agreement with Luxeo, and Luxeo will be the operator of your personal data provided and collected through or for the purpose of providing Luxeo Services, or processed in connection with them.

This Agreement applies to Participants and Visitors.

As you are a Visitor or Participant of Luxeo Services, the collection, use, and transfer of your personal data are governed by this Privacy Policy (which includes the Cookie Policy and other documents referenced in this Privacy Policy), subject to updates.

## 1.2. Participants and Visitors

By registering and joining Luxeo Services, you become a Participant. If you choose not to register to use Luxeo Services, you may access certain features as a "Visitor."

## 1.3. Amendments

Luxeo has the right to make changes to the Agreement.

Luxeo may periodically amend this Agreement, Privacy Policy, and Cookie Policy.

## 2. Third-Party Content, Websites, and Applications

You browse and use third-party content and information posted while using the Services at your own risk.

Other individuals may offer their own products and services through Luxeo Services. Luxeo is not responsible for the actions of third parties.

When using the Services, you may encounter content or information that may be inaccurate, incomplete, outdated, misleading, unlawful, offensive, or otherwise harmful. Generally, Luxeo does not review the content provided by Participants and other individuals. You agree that Luxeo is not responsible for the content and information of third parties (including other Participants). Luxeo cannot always

prevent the improper use of the Services. You agree that Luxeo is not responsible for any such improper use. You also assume the risk that you or your organization may be mistakenly associated with content related to other individuals when Luxeo informs your contacts and participating members about mentioning your name or your organization's name in the news.

Luxeo may assist Participants who offer their services (career coaching, accounting, etc.) in connecting with Participants who wish to avail themselves of these services. Luxeo does not provide these services and does not hire individuals to provide them. You have the right to offer, provide, or receive such services only upon reaching 18 years of age. You agree that Luxeo does not supervise Participants, nor does it direct, control, or monitor Participants in the process of providing such services, and you also agree as follows: (1) Luxeo is not responsible for the offer, provision, or receipt of such services, (2) Luxeo does not endorse the services offered by any Participant, (3) nothing in this Agreement creates any employment or agency relationship or joint venture between Luxeo and any Participant offering services.

### 3. Claims Regarding Content

Luxeo respects the intellectual property rights of others. Therefore, we require that the information posted by Participants is accurate and does not infringe on the intellectual property rights or other rights of third parties

### 4. What Information We Collect

Personal information you provide to us

Luxeo collects and processes the following information: full name of the user (client), mailing address, email address, and phone number. We only collect data that you voluntarily provide to us. For example, we may collect Personal Information (data from your public profile on social media) to receive feedback on our services or request information about your location for website registration to provide services or participate in promotional campaigns. You have the right not to provide us with this information, but in this case, our website and services may not function properly, or some of their functionality may be unavailable to you.

## 5. Access to Information

You have full control over all Personal Information you provide to us. You have the right to clarify or change the Personal Information we have received from you at any time, or change the settings for receiving advertising and marketing information from our partners and us. You have the right to request that we delete all information collected about you (right to be forgotten) at any time. To do this, please send us an email or letter to the address specified in the last section of this Policy.

## 6. Listing Generation

6.1 This listing was generated using AI, using publicly available information.

Luxeo collects and processes the following information: full name of the user (client), mailing address, email address, and phone number. We collect only the data that you voluntarily provide to us. For example, we may collect Personal Information (data from your publicly available profile on a social network) to receive feedback from you about our services or request information about your location for registration on the website to provide services or participate in promotional campaigns. You have the right not to provide us with this information, but in this case, our website and services may not work correctly, or part of their functionality may be unavailable to you.

6.2 The rating of specialists is forecasted using AI services, taking into account various information about the specialists.

6.3 If you have any questions or ideas for adjusting the landing page, please write to us at [order@luxeo.team](mailto:order@luxeo.team).

## 7. Contact Information

Information about the Services can also be obtained from the Luxeo Help Center. General inquiries can be directed through the website.

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